



# GREEN WORLD GROUP - COURSE FEEDBACK FORM

GWG is continuously seeking ways in which it can improve the level of its services. Please give us your feedback on the whole training experience as this helps us to measure our effectiveness and to enable us to improve the training courses on offer. Could you therefore please complete this short form giving a grading of 'E = Excellent, G = Good, A = Average or P = Poor' plus any comments in support of your responses to the statements below. **If a poor rating is given, we would appreciate if you could state the reason(s).**

Course:	Location:
Course Tutor:	Job Number/Course Date:
<b>YES</b>	<b>NO</b>

<b>Administrative Queries</b>			
1. As part of course counselling, were the minimum educational requirements communicated to you prior to enrollment for the course?			
2. Were you required to submit any documents prior to joining the course?			If Yes, please list them:
3. Where you provided with the joining instructions for enrollment to the NEBOSH course?			
4. Were you provided with a copy of the Nebosh General Student terms and conditions?			
5. Were you informed about the reasonable adjustment terms from Nebosh during examination?			
6. Were you made aware of the student grievances policy?			

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7. Were you made aware of the NEBOSH-IGC examination regulations?					
8. Are you aware of the EAR (Enquiry About Result) policy to appeal once your results have been declared?					
<b>Domestic Queries</b>					
Rate the following?	E ✓	G ✓	A ✓	P ✓	Comments/Suggestions (Please use below space if required):
9. Response to your queries throughout the entire course period?					
10. The facilities at the training venue?					
11. How was the overall training throughout the course period?					
12. How were the exam arrangements?					
13. How were the examination procedures handled by the examiner?					
14. The achievement of your learning needs?					
15. The support of the Tutors/Instructors?					
16. Ease of understanding of tutor language during training delivery					
17. Feedback received from mock tests/ homework assignments					
18.					
19. The answer to your own or others' questions about the topics covered?					
20. The presentation/standard of training material?					



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21. The training facilities / audio-visual equipment?					
22. The administration prior to the course?					
23. The administration during the course?					
24. Any Additional Comments about the exam conducted?					
25. Who was your point of contact when you contacted our company about the course?					

Comments/Suggestions:

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Would you recommend others who may be interested in our course?

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What additional courses may be of interest to you?

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Name: \_\_\_\_\_

Company: \_\_\_\_\_

Email Address: \_\_\_\_\_

Telephone / Mobile No.: \_\_\_\_\_